

[Case Study]

Servient helps guide a client over a mountain of data

30 terabytes

200 million files

\$2 million saved



servient | E-Discovery Platform

The Challenge:

200 Million Files.

In response to requests from federal regulators, a global corporation was challenged with finding responsive documents within 30 terabytes of data. Standard file type and duplication filtering reduced the data set down to 8 million files.

Traditional keyword searching further reduced the data set to 3 million documents, the majority of which appeared to be non-responsive. Facing millions of dollars in review costs, the client utilized Servient's E-Discovery Platform to create a more efficient process.

The Solution:

Attorney Controlled Culling.

The Servient E-Discovery Platform allowed the legal team to identify less than 200,000 documents as potentially relevant versus the 3 million initially returned by traditional keyword search.

- Servient's Search & Culling component enabled the legal team to design, refine and test advanced search protocols.
- The legal team gained from the benefit of previewing samples of the documents and evaluating the statistical feedback regarding the effectiveness of each element of the search protocol.
- Legal review reflected the high responsive rate that was predicted by the statistical analysis.

The Result:

\$2 Million Saved.

The client estimates that the legal team cut the cost of responding to the regulatory investigation by more than \$2 million by using Servient's E-Discovery Platform.

The legal team had a satisfied client, the regulators received the documents they requested and the client enjoyed an enormous cost savings compared to the traditional e-discovery process.

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